

Managing Smart Service Procurement For Public Sector



5G, Internet of Things (IoT) and Artificial Intelligence are revolutionizing the way services are being delivered in the Public Sector. These cutting-edge technologies present unique challenges at various stages of the procurement lifecycle. In this course, the participants will learn how to successfully acquire and deploy Connected Services.

WHO IS THIS COURSE FOR?

This course provides an overview of the Connected Services and emphasizes the specific requirements the Public Sector places on these projects. The course is designed for all those that are involved in procuring these new technologies.

You should be familiar with basic concepts of good practices in public sector procurement, supplier evaluation and contract management.

- ✓ Understand how Connected Services differs from traditional technology and services
- ✓ How to define scopes of work and specifications that delivers achievable project goals
- ✓ Apply specific methodology to objectively evaluate suppliers
- ✓ Identify assets, vulnerabilities, threats and risks associated
- ✓ Practical steps to support innovations and how to manage the associated risks
- ✓ Working examples of model contract terms, SLAs and other supplier management tools
- ✓ Encourage good procurement culture in your organization



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